Beavers Lodge Playgroup

Code of Conduct for Parents and Carers

At Beavers Lodge Playgroup, we are committed to providing a safe, secure, and welcoming environment for all children, families, staff, and visitors. We believe that positive relationships between parents, carers, and staff are essential in supporting children's learning, development, and wellbeing.

Children learn from the behaviour and attitudes of the adults around them. We therefore ask all parents and carers to work with us in promoting a positive, respectful, and safe environment.

We kindly ask parents and carers to:

• Share relevant information with staff about your child's development, health, wellbeing, and any changes that may affect them.

• Inform the playgroup if someone different will be collecting your child. Where possible, please provide a password and/or a photograph of the person collecting them.

• Collect your child promptly at the end of their session. If you are unexpectedly delayed, please contact the playgroup as soon as possible.

• Ensure your child is transported safely to and from the playgroup using appropriate car seats and restraints in accordance with current safety regulations.

• Share any suggestions, ideas, or feedback with staff, as we value your views and partnership.

• Raise any concerns, worries, or complaints directly with the Manager so that they can be addressed appropriately and confidentially.

To help maintain a safe and respectful environment, we ask that parents and carers do not:

• Shout at, physically punish, or use inappropriate disciplinary methods with any child whilst on the playgroup premises.

• Use abusive, offensive, discriminatory, threatening, or aggressive language or behaviour towards staff, children, other parents, carers, or visitors, whether in person, by telephone, email, social media, or written communication.

• Collect a child from the playgroup if alcohol, medication, or any other substance has impaired your ability to care for them safely. In such circumstances, alternative arrangements may need to be made to ensure the child's safety.

• Discuss confidential, sensitive, or adult matters within earshot of children.

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• Take photographs or videos of other children whilst on the playgroup premises, in order to protect the privacy and safeguarding of all children.

• Use mobile phones whilst within the playgroup premises, except in designated areas or with permission from staff where necessary.

Working Together

By following this Code of Conduct, parents, carers, and staff can work together to create a positive, respectful, and safe environment where every child can thrive.

We thank you for your cooperation, understanding, and continued support.